



CATEGORY OF PAPER					
Specific action required:		Provides Assurance:	✓	For Information:	✓

Board of Directors' Meeting – 25/10/2018							
Report title:	NHS Improvement – Outcome of the Quarterly Review Meeting held on 1 st October 2018						
Purpose of report:	The purpose of the Quarterly Review Meeting is to allow NHS Improvement and the Trust to have a meaningful discussion about the current situation of the Trust, the key challenges it is currently facing and how these might be addressed, and to review the progress the Trust has made over the past 3 months.						
Key issues: <i>(key points of the paper, how this supports the achievement of the Trust's corporate objectives, overview of risk implications, main risk details on page 2)</i>	The Trust remained categorised within Segment 2 (with 1 being the best and 4 the worst). During the meeting the Trust provided updates in respect of quality, finance, operational performance and other key issues and reported on the key challenges it was facing and how these are being addressed.						
Issue previously considered by:	The letter has been reviewed and discussed by the Executive Team.						
Recommended actions:	The Board is asked to review and discuss the QRM outcome report.						
Sponsor / approving director:	Yvonne Ormston, Chief Executive						
Report author:	Jennifer Boyle, Trust Secretary						
Governance and assurance							
Link to Trust corporate objectives: <i>(please tick)</i>	Organisational Sustainability	Improving Quality & Safety	Workforce & Investors in People	Clinical Care & Transport	NHS 111 & Clinical Assessment Service	Comms & Engagement	
	✓	✓	✓	✓	✓	✓	
Link to CQC / KLOE: <i>(please tick)</i>	Caring		Responsive		Effective	Well Led	Safe
	✓		✓		✓	✓	✓
Link to Trust values: <i>(please tick)</i>	Pride	Strive for excellence	Respect	Compassion	Take responsibility & be accountable	Make a difference – day in & day out	
	✓	✓	✓	✓	✓	✓	
Any relevant legal / statutory issues? <i>(Such as relevant acts, regulations, national guidelines or constitutional issues to consider)</i>	NHS Improvement is the regulatory body and can exercise its powers.						
Equality analysis completed If this is not relevant please explain why:	Yes		No		Not Relevant		
					✓		

Key considerations	Details			
<p>Confirm whether any risks that have been identified have been recognized on a risk register and provide the reference number:</p>	<p>Risk CE11 on the Organisational Risk Register is in relation to regulatory compliance with the Single Oversight Framework.</p>			
<p>Please specify any Financial Implications</p> <p>Please explain whether there are any associated efficiency savings or increased productivity opportunities?</p>	<p>Financial sustainability is critical for compliance with our licence requirements.</p>			
<p>Are any additional resources required e.g. staff capacity?</p>	<p>Not specifically in relation to this return but it is the responsibility of all staff to contribute towards improving our performance and recovering our financial position wherever possible.</p>			
<p>Is there any current or expected impact on patient outcomes/experience/quality?</p>	<p>Improved response times will ultimately result in better patient outcomes.</p>			
<p>Specify whether appropriate clinical and/or stakeholder engagement has been undertaken:</p> <p><i>(stakeholders could include staff, other Trust departments, providers, CCGs, patients, carers or the general public)</i></p>	<p>Not applicable</p>			
<p>Are there any aspects of this paper which need to be communicated to our stakeholders (internal or external)?</p> <p><i>(Please tick – if 'yes' then please complete all boxes. Please briefly specify the key points for communication and ensure the Comms team are informed via mailto:publicrelations@neas.nhs.uk)</i></p>	Yes	No	Positive	Negative
	✓			
	Proactive	Reactive	Internal	External
<p>It is important that this letter is made publicly available in the interests of transparency.</p>				